# DIAL A BATTERY



### CUSTOM WORDPRESS DEVELOPMENT

We helped the brand to build an e-commerce store to offer guaranteed battery solutions instantly



A boom in E-Commerce technology has led many offline businesses to switch to an ecommerce store for better reach and revenue growth. Tech Strategy helped Dial A Battery transform its outdated website from scratch and added appointment booking and map features to enhance user experience.

### **ABOUT CLIENT**

Dial A Battery offers guaranteed battery solutions via its professional technicians that save the customers time and money in the long run. The customers can buy the battery online and get help if they experience any battery issue in the mid of nowhere – this was a map feature that needs to be added. It needed rework with the latest ecommerce features for a unique user experience.





### **Expectations of client**

#### The look and feel should be unique

The client requested that the website have the latest features to guide the audience smoothly and offer an immersive experience. The look and feel of the website should be friendly.

### **Appointment Booking**

The client wanted an appointment booking feature for customer retention. The user can book appointments for any services the brand offers on the desired date and time. Online selling of batteries with consultation makes the brand unique

#### Location integration

Adding location was essential, and this makes the brand stand out from others. A client can buy a battery in times of crisis, and the location feature will guide the admin about the location of the user. The checkout process is simple, and bank offers, memberships, and loyalty are incorporated with the payment system.

## BUSINESS CHALLANGES

Revamping the website

Add location feature

Payment gateway solution



### Our secret recipe

This was a challenging project, and the client's expectations were complicated. The primary requirement was to add payment, location, and appointment booking features—the technology used for the project needed to be robust, flexible, and scalable.

Keeping these in mind, we delivered the work to the client, and the result was an optimized website that had all the requirements covered set by the client.



### Solutions

#### **Customizable features**

We understood the requirements set by the client, and we offered an optimized solution in the long run. Our creative solution architects used PHP and BootStrap4 & JQuery on the frontend of WordPress to build an efficient web platform for a unique experience to the users.

### Adding unique features

We added salient features like easy navigation, single-page checkout, customer retention via multiple bank offers, appointment booking, and a secure location system for efficient on-the-spot automotive services.

### Outcome



- **Appointment Booking** 
  - Map feature to locate the user to deliver the battery

- Single-page checkout
- Enhanced user experience
- offers

**Revamped the website with new features** 

Online battery selling with consultation

Customer retention via multiple bank

### **Contact Us**

Let's talk about your web development need

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